

2016 AMERICAN MUSIC AWARDS

VOTING FAQs

FOR WHAT I AM VOTING?

Fans will have the opportunity to vote and select the winners of the following awards which will be given at the 2016 American Music Awards® ceremony on November 20, 2016 at 8:00 p.m. ET / 7:00 p.m. CT on ABC (the “Awards Special”).

- Artist of the Year Award (“Artist Award”)
- New Artist of the Year Award Un-leashed by T-Mobile (“New Artist Award”)
- The following editorial awards (“Editorial Awards”):
 - Collaboration of the Year
 - Tour of the Year
 - Video of the Year
 - Favorite Album - Pop/Rock
 - Favorite Female Artist - Pop/Rock
 - Favorite Male Artist - Pop/Rock
 - Favorite Duo or Group - Pop/Rock
 - Favorite Song - Pop/Rock
 - Favorite Female Artist - Country
 - Favorite Male Artist - Country
 - Favorite Duo or Group - Country
 - Favorite Album - Country
 - Favorite Song - Country
 - Favorite Artist - Rap/Hip-Hop
 - Favorite Album - Rap/Hip-Hop
 - Favorite Song - Rap/Hip-Hop
 - Favorite Album - Soul/R&B
 - Favorite Female Artist - Soul/R&B
 - Favorite Male Artist - Soul/R&B
 - Favorite Song - Soul/R&B
 - Favorite Artist - Alternative Rock
 - Favorite Artist - Adult Contemporary
 - Favorite Artist - Latin
 - Favorite Artist - Contemporary Inspirational
 - Favorite Artist - Electronic Dance Music (EDM)
 - Top Soundtrack

The foregoing may be referred to herein individually as an “Award” or collectively, as the “Awards.”

HOW DO I VOTE?

There are two (2) potential ways for you to cast votes for the Awards which are described below:

(1) **Online Voting:** You can vote online through the official AMA voting website located at ama.votenow.tv (“Voting Website”) using your PC, tablet, or mobile device. Votes cannot be submitted (or counted) unless the Voting Window for the applicable Award is open (see ‘When Can I Vote?’ below). During the applicable Voting Window(s), you will see a tab or button for each Award which is open for voting. Click the applicable tab or button to go to the voting page for that Award. Once you’re on the voting page for an Award, you will be prompted to click on the nominee for whom you want to vote. You will see an image of each nominee alongside his or her name and a ‘vote’ button.

- When you click on the ‘vote’ button, you will be directed to a Facebook login page where you will need to enter your e-mail address and password to log in to Facebook (if you are not already logged in).
- If you do not currently have a Facebook account, you will not be able to vote online unless you register for a Facebook account (go to Facebook.com to register). Registration on Facebook is free.
- You will be prompted to accept the AMA Facebook application the first time you vote. You must accept the AMA Facebook application in order to vote.
- After submitting your vote for the Award, you will see a ‘thank you’ page that confirms your vote and offers you the opportunity to share your vote to your Facebook timeline, continuing to vote for another Award, and casting an additional vote for your favorite nominee via Twitter. Sharing your vote to your Facebook profile will NOT count as an additional vote.
 - If you are registered with and logged into Twitter, when you click the ‘Vote on Twitter’ button, you will have the option to share a pre-populated Tweet voting for the same nominee for whom you just voted.
 - If you want to cast another vote for that nominee, click “Tweet.”
 - If you want to change your vote, you can change the pre-populated message in accordance with the instructions in Paragraph 2 below.
 - If you don’t want to cast another vote for that nominee or anyone else, cancel the Tweet.
 - If you are not registered with and logged into Twitter, you will be prompted to log in.

(2) **Twitter Voting:** You also can vote via Twitter by mentioning specific key words and the official AMA hashtag as described below in a tweet published on your Twitter account (“Tweet Vote”). To vote via Twitter, you must have a Twitter account and be logged into Twitter, and your Twitter account must be set to public to vote. If you do not currently have a Twitter account, go to Twitter.com or download the Twitter application on your mobile device to register (registration is free) or vote using another voting method described herein.

- You may cast a Tweet Vote by composing a message containing the following required elements and posting it from your Twitter account:
 - The applicable nominee’s Twitter handle;
 - The name of the specific Award for which you are voting (e.g., “Artist of the Year,” “Favorite Album - Pop/Rock”, etc.), and
 - The official hashtag for the American Music Awards: #AMAs

An example of a valid Tweet Vote would be:

I’m voting for @JoeJames for Artist of the Year #AMAs

Only Tweet Votes that comply with the foregoing instructions will be counted as valid votes. If multiple nominee names are included in a Tweet Vote, the vote will be disqualified, and no vote will be counted. If you re-tweet a third party’s valid Tweet Vote, it will count as a valid vote by you, subject to the same rules for ordinary Tweet Votes set forth above. Tweet Votes must comply with all other Twitter requirements (e.g., number of characters, etc.) and may not include any derogatory, defamatory, or obscene language or images.

WHEN CAN I VOTE?

You can vote for one (1) or more Awards using either of the voting method(s) specified above during the voting period indicated below for each Award (“Voting Window(s)”):

- For all of the Editorial Awards: The Voting Window opens on October 10, 2016, at 6:30:01 a.m. PT and closes on November 14, 2016, at 8:59:59 a.m. PT.
- For the New Artist Award: The Voting Window opens on November 2, 2016, at 9:00:01 a.m. PT and closes at 5:59:59 p.m. PT on November 20, 2016, which is the end of the first hour of the Awards Special.
- For the Artist Award, voting takes place in two segments as follows:
 - The initial Voting Window for the ten (10) nominees for the Artist Award opens on October 10, 2016, at 6:30:01 a.m. PT and closes on November 14, 2016, at 8:59:59 a.m. PT (“Initial Voting Window”).
 - The top five (5) artists with the most valid votes at this time will become finalists for the Artist Award. Voting for the five (5) finalists will begin immediately at 9:00:01 a.m. PT on November 14, 2016, and will close on November 17, 2016, at 8:59:59 p.m. PT (“Finalist Voting Window”).

AWARD	VOTING WINDOW OPENS	VOTING WINDOW CLOSSES
Editorial Awards	Monday, October 10 @ 6:30:01 a.m. PT	Monday, November 14 @ 8:59:59 a.m. PT

Artist of the Year Award	<u>Initial Voting Window:</u> Monday, October 10 @ 6:30:01 a.m. PT	Monday, November 14 @ 8:59:59 a.m. PT
	<u>Finalist Voting Window:</u> Monday, November 14 @ 9:00:01 a.m. PT	Thursday, November 17 @ 8:59:59 p.m. PT
New Artist of the Year Un-leashed by T-Mobile Award	Monday, November 2 @ 9:00:01 a.m. PT	Sunday, November 20 @ 5:59:59 p.m. PT

HOW MANY TIMES MAY I VOTE?

For each of the Editorial Awards and the Artist Award, you may cast only one (1) vote per Award per voting method per day during the applicable Voting Window.

For the New Artist Award, you may cast up to one hundred (100) votes per voting method per day during the applicable Voting Window.

If you are using Online Voting, once you hit your vote limit for a particular Award, that Award will be unavailable for further voting on the Voting Website until the next day.

If you are voting on Twitter, Tweet Votes for an Award that exceed the applicable limit for that Award in a given day will not be counted as valid votes.

WHO CAN VOTE?

Any resident of the fifty (50) United States (and District of Columbia) may vote online. For Twitter voting, votes will be accepted worldwide. You must have a Facebook account to vote online and a Twitter account to vote via Twitter.

HOW DO I FIND OUT THE RESULTS?

The winners of all of the Awards will be revealed during the live television broadcast of the Awards Special scheduled for Sunday, November 20, 2016, 8:00 pm ET / 7:00 pm CT on ABC. Check your local listings for more information about show times. Results will also be posted online after the live broadcast on TheAMAs.com

ARE THE AMERICAN MUSIC AWARDS COLLECTING PERSONAL INFORMATION WHEN I VOTE ONLINE?

When you vote online using Facebook, you will be asked to share some personal information with the AMAs for vote verification purposes and for other permissible uses set forth in our Privacy Policy, available at <http://www.theamas.com/legal/>.

I AM HAVING TROUBLE VOTING ONLINE – WHY?

Although the internet can handle huge volumes of vote submissions simultaneously, there may be times when your local service provider may not be able to handle every attempt due to the sheer volume. Other technical issues may also arise, like errors in vote transmission, service outages, delays, malfunctions of telecommunications equipment, software glitches, etc. If you are trying to vote during a Voting Window, but the Voting Website isn't processing your attempt, please be patient and try again later.

WHAT ELSE DO I NEED TO KNOW ABOUT THE VOTING PROCESS?

Any attempt to deliberately undermine, circumvent, or manipulate the legitimate operation of the vote process is strictly prohibited, including, without limitation, use of fraudulent, robotic, or ghost Twitter accounts, use of multiple email addresses to set up multiple Twitter or Facebook accounts, and/or automated voting scripts, programs, or macros (not including legitimate third-party software that enables the scheduling of tweets, posts or status updates such as HootSuite or TweetDeck). dick clark productions, inc. ("Producer") reserves the right to disqualify the votes from any individuals/entities Producer suspects or finds: (a) to have engaged in manipulated and/or inauthentic voting practices; (b) to have tampered with the voting process; or (c) to be acting in an unsportsmanlike or disruptive manner or with intent to annoy, abuse, threaten, or harass any other person. Producer is not responsible for technical, hardware, software, or telephone malfunctions of any kind, lost, or unavailable network connections, or failed, incorrect, incomplete, inaccurate, garbled, or delayed electronic communications or for any of the equipment or programming associated with or utilized in the voting process or by any human error which may occur in the tabulation of votes.

HOW IS MY VOTE COUNTED?

The total number of valid votes of each kind submitted during the applicable Voting Window for each Award will be tabulated, and the nominee receiving the highest total number of valid votes for the Award for which he or she was nominated will be declared the winner of the Award. If the voting process is interrupted for any reason, is found to have been tampered with in any way, or for any other reason that we believe to be reasonably necessary (for example, in instances of infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical or system failures or disruption, 'acts of God' or terrorist attacks, or any other causes beyond our control), Producer reserves the right to select the winners of the Awards and may take into consideration the number of votes received by any nominee up until the time of the interruption or cancelation of the voting process.

ARE THE AMERICAN MUSIC AWARDS AFFILIATED WITH FACEBOOK OR TWITTER?

No. Although you may use Facebook and/or Twitter to cast your votes, the American Music Awards is in no way sponsored, endorsed, or administered by or associated with Facebook and/or Twitter. Inquiries (whether questions, comments, or complaints) should be directed to info@telescope.tv, not to Facebook or Twitter.

If you have additional questions after reading these FAQs, email info@telescope.tv.